

Dear Candidate,

Accurate Background will perform your background check for the University of Utah.

What to Expect

- You will receive an invitation e-mail from Accurate Background.
- This invitation e-mail will contain:
 - A link to the specific secured site you must use to log-in. ONLY this site will work.
 - Your unique User ID and Password
 - The website you go to will also ask for your last name. If you reach a site that does not ask for your last name, please refer back to the correct site link in your e-mail.
- You will be asked to input specific information including your name, any names you have used in the past, date of birth, and social security number.
- While your background check is in process, Accurate Background may need to contact you via e-mail for additional information. To avoid any delays with your background screening, please check your e-mail account daily until your background screening has completed.

Technical Help

- Aggressive Spam Blockers may prevent our e-mail from reaching you. Please turn them off, or look for our e-mail in your spam or bulk mail folder if you have one.
- Please turn off any Pop-Up Blocker software or utility before logging in.
- Please enable Session Cookies and ensure that your Screen Resolution settings are at least 1024 X 768. Consult the Windows Help system or contact us for technical support.

General Information

- When provided with thorough, accurate information, criminal background searches typically take 2-3 days. However, each background check is unique, and can take more or less time depending on the specific entities we contact for information.

If you encounter any technical difficulties with our site or have questions, please do not hesitate to contact us at 800-216-8024 from 6:00 am to 6:00 pm Pacific Time, Monday through Friday. We will be most delighted to be of service.

Best Wishes and Good Luck,

The Accurate Background Team