

## FAQ's

1. How do I sign up for FREE Online CERT?

See the online course: [www.OnlineCERT.org](http://www.OnlineCERT.org)

2. How long does it take to complete OnlineCERT?

Approximately 12 hours online and 16 hours in person (practical/skill checklist)

3. What browsers are compatible with OnlineCERT?

## HTML5

### Windows

	Specifications
Browser	<ul style="list-style-type: none"><li>• Internet Explorer versions 9, 10, or 11</li><li>• Microsoft Edge</li><li>• Chrome 67 (or later)</li><li>• FireFox 60 (or later)</li></ul>

### macOS

	Specifications
Browser	<ul style="list-style-type: none"><li>• Safari 12.1.1 (or later)</li><li>• Chrome 70 (or later)</li><li>• Firefox 60 (or later)</li></ul>

### Mobile OS

	Specifications
iOS 12 (or later)	Safari (latest)
Android 6.0 (or later)	Chrome 67 or latest

4. Can I use my mobile device to with Online CERT?

Yes. Mobile OS: iOS 12 (or newer) and Android 6.0 (or newer)

5. How do I prove completion to my local CERT coordinator?

You can view your verification of each individual module on the MERIT app (MERIT International) <https://www.merits.com> or a print out of your certificate of completion at the end of your training.

\*it is recommended that you forward your certificate to your CERT program manager.

6. Following completion of the online program, participants will then coordinate with their local CERT program for 16 hours of hands-on practical training.

Here is the link to locate your local CERT program near you:

[https://community.fema.gov/Register/Register\\_Search\\_Programs](https://community.fema.gov/Register/Register_Search_Programs)

7. How do I find my local CERT Coordinator?

Here is the link to locate your local CERT program near you:

[https://community.fema.gov/Register/Register\\_Search\\_Programs](https://community.fema.gov/Register/Register_Search_Programs)

8. Questions: [OnlineCERT@utah.edu](mailto:OnlineCERT@utah.edu) or (801) 581-8042